

Issue Severity:



High: Act immediately



Medium: Bosch Security Systems, Inc. strongly recommends you take the action(s) described below.



Low: Advisory

Products Affected:

- AutoDome® Cameras compatible with Bilinx™
- LTC 8016 Bilinx Data Unit
- Divar® Video Recorders enabled with Bilinx
- DiBos 8

1.0 Issue

Using the LTC 8016 Bilinx™ Data Unit, Divars® enabled with Bilinx, or DiBos 8 to control AutoDome® cameras with firmware v5.10 or later might cause the camera to stutter or pause when panning. A complete loss of camera control might also occur.

2.0 Resolutions

You can use either of two resolution options:

- **To avoid exchanging or replacing the AutoDome camera,** run bi-phase control wiring to all AutoDome camera locations. Do not use coaxial cable for control wiring. Run additional control wires when performing new installations. For more information on bi-phase wiring, refer to the camera's installation manual.
- **To avoid changing your AutoDome camera control wiring:**
 - **If the camera was installed within the past 90 days,** contact Bosch Security Systems, Inc. Customer Service at 888-289-0096. Provide the original purchase order number, product type number, quantity, and request the Bilinx fix.
 - **If the camera was installed more than 90 days ago,** contact Bosch Security Systems, Inc. Return Authorization (RA) Desk at 800-366-2283 and request either a Warranty Advance Exchange or Carry-in Repair (Same Serial Number Repair). Request the Bilinx fix. The RA Desk will gather the information required to process the order.



Trademarks

AutoDome® is a registered trademark of Bosch Security Systems, Inc. in the United States.

Bilinx™ is a trademark of Bosch Security Systems, Inc. in the United States.

Divar® is a registered trademark of Bosch Security Systems, Inc. in the United States.