

Lanyard Pull False Alarm SE2 Series

Technical Bulletin

August 31, 2004

Affects: Models SE2S-SN, SE2U-SN, SE2U-SN-304, SE2S-SN-304

1.0 Issue

The Security Escort SE2 Series Transmitters (SE2S-SN, SE2U-SN, SE2U-SN-304, SE2S-SN-304) can be affected by outside radio-frequency (RF) transmitter interference. The SE transmitter sends a false lanyard pull alarm to a monitoring station at the monitoring PC, to an optional integrated paging system, or an optional audible alarm sounds.

2.0 Resolution

SE transmitters produced after August, 15 2004 were modified to be less sensitive to RF transmissions. If you experience a lanyard pull false alarm, replacement transmitters are available at no charge. Please call customer service at (888) 289-0096 to obtain a return authorization number. Return defective units to:

National Repair Center
130 Perinton Parkway
Fairport, NY 14450-9199

Please include the return authorization number.



