

TECHNICAL BULLETIN

Intrusion

GV4 Control Panels

Certain Alarms Report 4-digit Point Numbers

July 10, 2012

Issue Severity:



High: Act immediately



Medium: Bosch Security Systems, Inc. strongly recommends you take the action(s) described below.



Low: Advisory

Product Affected:

- D9412GV4 v1.00.04 and v1.00.07
- D7412GV4 v1.00.04 and v1.00.07
- D7212GV4 v1.00.04 and v1.00.07

1.0 Issue

GV4 v1.00.04 and v1.00.07 control panels sending Alarm, Recent Closing and Alarm, Exit Error events in ModemIIIa² send the reports using 4-digit point numbers. The control panels send 3-digit point numbers for all other reports. Central station receivers will accept 3 or 4-digit point numbers, however, some automation software might not properly interpret the 4-digit point numbers.

2.0 Resolution

Bosch Security Systems will resolve this issue in the next revision of the GV4 control panel firmware.

Immediate Resolution

PSTN:

The use of ContactID format allows most central station automation packages to interpret the events correctly.

Conettix IP:

Some central station automation packages allow configuration to properly interpret these events. (Contact your automation provider.) This would allow the use of Conettix IP as well.



NOTICE!

Be sure to test all system changes to verify proper system operation.



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