**Technical Bulletin**

Output relays not resetting when used with powered loop devices on B/G series panels.

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**Issue severity**

- High. Act immediately
  - Medium. Bosch Security Systems strongly recommends you take the action described below.
- Low. Advisory

**Products affected**

- B3512, B4512, B5512, B6512, B8512G, B9512G v3.x

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**September 18, 2019**

**Issue**

Output relay assigned to powered loop (D125B) or POPIT devices may not reset after alarm.

**Workaround**

Create a Custom Function to reset the Alarm output. Include this Custom Function in the Shortcut Menu. After Resetting Sensors activate the Custom Function to reset output and delete Event Memory.

Alternative:
Reactivate the same alarm and then reset a second time.

Second alternative:
Use CMD 54 to reset the relay/output assigned to the devices.