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**Compatible browsers for  
programming FPA-1000 panels**

**July 22, 2013**

**Issue Severity:**

High: Act immediately

Medium: Bosch Security Systems strongly recommends you take the action(s) described below.

Low: Advisory

**Products Affected:**

- FPA-1000 panels being programmed with web browsers.
- Internet Explorer later than version 7.0.
- FireFox later than version 18.0

**1.0 Issue**

When programming FPA-1000 panels, the program may not be accepted by the panel if it is entered using certain newer versions of the FireFox or Internet Explorer browsers.

**2.0 Resolution**

Bosch Security Systems, Inc. recommends that you use FireFox 18.0 or lower or IE 6.0/7.0 when programming an FPA-1000 panel.

**Note:** The newer versions of web browser software often include hardier security upgrades over the earlier versions. We recommend using these earlier browsers only for programming the FPA-1000 panels.

**3.0 Downloading a recommended browser**

**Internet Explorer**

**Note:** Microsoft often embeds Internet Explorer in its operating systems. This makes it difficult, if not sometimes impossible, to replace a later version of the browser with an earlier version. For this reason, if your computer is running a version of Internet Explorer later than version 7.0, we suggest you download the recommended FireFox browser (See the following instructions).

**FireFox**

To connect to the FireFox website providing downloads, use this link:

<http://ftp.mozilla.org/pub/mozilla.org/firefox/releases/18.0/update/>

Click on the appropriate operating system for your computer

Click on the appropriate language (es-AR/ for Latin American Spanish, pt-BR/ for Brazilian Portuguese, or en-US for American English).

To download the recommended version, click on firefox 18.0.complete.mar.



**BOSCH**

