

Technical Bulletin

Panel Up Conversion May Cause Missing Devices



BOSCH
Invented for life

Issue severity

- High. Act immediately
- Medium. Bosch Security Systems strongly recommends you take the action described below.
- Low. Advisory

Products affected

- G series (B9512G/B8512G) control panels

December 12, 2019

Issue

This issue affects G Series control panels and RPS. If a panel program is converted from a B3512/B4512/B5512/B6512 panel to a B8512G/B9512G panel, Off-board points may show a status of (missing) trouble, but still react when faulted. The original Debounce value, the expected Debounce value, and the default Debounce value are different between the two panels and their program.

Workaround

When a B8512G/B9512G panel is programmed using an up converted program record from a B3512 /B4512/B5512/B6512, the Debounce time is erroneously set to 410 ms. To correct this issue, set the Debounce time (Under Points > Point Assignments) for Off-board points to a minimum of 820 ms.

Resolution

None

- ⊕ KEYPADS
- CUSTOM FUNCTIONS
- SHORTCUT MENU
- ⊕ OUTPUTS
- ⊕ USER CONFIGURATION
- ⊖ POINTS
 - Point Assignments
 - Cross Point Parameters
 - ⊕ Point Profiles
- ⊕ SCHEDULES
- ⊕ ACCESS
- AUTOMATION / REMOTE APP
- ⊖ SD12 MODULES
 - B208 Octo-input
 - B299 POPEX
 - B398 Octo-input

POINT	Source	Text	2nd Lang	Profile	Description	Area	Debounce	Output	RADION RFID (B810)	RADION Device Type	Inovonics RFID (B820)
Point 1	Onboard	24 hour, dual EOL	Punto uni	1	24 hour	1	820 ms	0	-	-	NA
Point 2	Onboard	Point 2		0	Unassigned	1	820 ms	0	-	-	NA
Point 3	Onboard	Point 3		0	Unassigned	1	820 ms	0	-	-	NA
Point 4	Onboard	Point 4		0	Unassigned	1	820 ms	0	-	-	NA
Point 5	Onboard	Point 5		0	Unassigned	1	820 ms	0	-	-	NA
Point 6	Onboard	Point 6		0	Unassigned	1	820 ms	0	-	-	NA
Point 7	Onboard	Point 7		0	Unassigned	1	820 ms	0	-	-	NA
Point 8	Onboard	CF, No EOL, Open=normal		8	Custom Fun	1	820 ms	0	-	-	NA
Point 11	Octo-Input	Point 11 Octo-input		4	Fire Point	1	820 ms	0	-	-	NA
Point 10C	POPEX	Point 100		4	Fire Point	1	820 ms	0	-	-	NA

Points > Point Assignments

Bosch Security Systems B.V.

Torenallee 49

5617 BA Eindhoven

Netherlands

www.boschsecurity.com

© Bosch Security Systems B.V., 2019