

Technical Bulletin

RPS v6.03 – GV4, adding 26 bit cards



Issue severity

- High. Act immediately
- Medium. Bosch Security Systems strongly recommends you take the action(s) described below.
- Low. Advisory

Products affected

- ▶ RPS version 6.03
- ▶ RPS-LITE version 6.03
- ▶ D9412GV4 v1.xx, control panel
- ▶ D7412GV4 v1.xx control panel
- ▶ D7212GV4 v1.xx control panel
- ▶ D9412GV4 v2.xx control panel
- ▶ D7412GV4 v2.xx control panel
- ▶ D9210C Access Control Module

October 20, 2016

Issue

When using RPS v6.03 to add 26 bit access cards or tokens for users who have never had an access card or token assigned to them, the cards or tokens appear to be enrolled correctly in RPS, but are not recognized by card readers.

There is no issue if a 26 bit access card or token previously assigned to the user is being replaced.

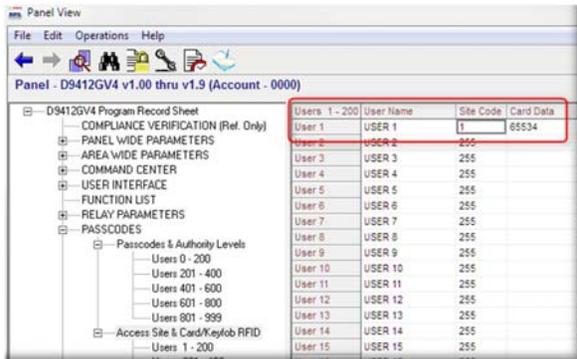
Resolution

This issue will be resolved in version 6.04 of RPS and RPS-LITE.

Workaround

Choose from these workarounds:

- Enroll 26 bit cards or tokens using a keypad.
- Replace the D9210C access control interface module with a B901 access control module.
- Revert to RPS v6.02.



The issue only applies to D9412GV4 (v1.xx or 2.xx), D7412GV4 (v1.xx or 2.xx), or D9412GV4 (v1.xx) control panels connected to a D9210C access control interface module.

There is no issue when these control panels are connected to B901 access control modules.

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