

Dedicated support

Bosch associates are available to assist you with any Installer Services issue – whether it's account setup, pricing information, technical support and more. One call or email gets you fast, end-to-end support from a dedicated Installer Services team member.



Grow your business with easy-to-manage alarm communication services from Bosch.



www.serviceportal.boschsecurity.com



Email: installer.services@bosch.com



Phone: 800-289-0096, option 6

Bosch Security and Safety Systems

Protecting lives, buildings and assets is our aim. Our product portfolio includes video security, intrusion detection, fire detection and voice evacuation systems as well as access control and management systems. Professional audio and conference systems for communications of voice, sound and music complete the range. Visit boschsecurity.com for more information.



BOSCH

Invented for life

Installer Services Portal

Intrusion Alarm Systems

Easy-to-manage
communication services

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Helping you build recurring revenue and better manage security devices, services and invoices

Our mobile-ready site offers single sign-on for secure and easy access to Bosch communication services to help build your recurring monthly revenue. Choose from cellular data plans for control panel communications and cloud connectivity for remote programming and end user app connectivity.

Create your account

To access the Installer Services Portal and sign up for communication services, you will need a Bosch ID. Our associates can assist you with the onboarding process by helping you create a Bosch ID, activate your Installer Services account and schedule training. Once enrolled, you'll get enhanced reporting for service billing by device, secure online invoice payment capabilities, and the ability to customize access to technical or billing information by assigning employee roles within an account.

Plus, the new Installer Services Portal companion app makes it easier for you to add devices to your portal accounts by simply scanning a product's QR code with the app.

Download the app from the App Store or Google Play. Search for Bosch Services Portal.



Customize a cellular service plan

Bosch cellular services are designed specifically for security applications. A range of cost-effective data plans for multiple carriers allow you to right-size the service for each customer. Whether the installation calls for simple back-up, primary commercial communication, high security or primary fire, Bosch has a customized service plan to fit. Simply log in to your account and activate the cellular data plan for your customer's control panel communications.

Through the cellular connection, your customers also have access to our Remote Security Control app, enabling remote command and control of their security systems from a mobile device. They can also receive personal notifications of events via text messages or email.

Simplify remote connectivity

Our Remote Connect Programming service makes it easier to connect to B Series and G Series control panels by eliminating the need to change customer router settings, firewall rules or to use Domain Name Service (DNS) to access the system remotely.

Once you have activated cloud connectivity for remote programming, you can plug the panel into the network using the on-board Ethernet port or a cellular communication connection. The panel reaches out to the cloud without the need to configure the customer's network for inbound communications. The connection allows the Remote Security Control app and our Remote Programming Software (RPS) to connect securely from anywhere. Use RPS to make programming changes, firmware updates and run diagnostics remotely to reduce costly service visits.