

**Bosch Security Systems, Inc. |** Fire

Technical Bulletin

**FPP-RNAC-8A-4C Remote Power Supply**

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| Issue severity | | Products affected |
|  | High. Act immediately | * FPP-RNAC-8A-4C (RNAC): Firmware less than 1.10 |
|  | Medium**.** Bosch Security Systems strongly recommends you take the action(s) described below. |
|  | Low**.** Advisory |

July 18, 2019

Issue

The timing that controls the strobe synchronization is out of tolerance if each of the following conditions are met:

* Two or more RNACs are in the same zone; and
* Each RNAC is controlled via the option bus of the FPD-7024 or the FPA-1000 Fire Alarm Control Panels (FACPs) and;
* Each RNAC is configured for System Sensor sync protocol and;
* A circuit from RNAC X that can be seen from RNAC Y.

Resolution

* Contact Bosch Customer Service (800-289-0096) and order part number F.01U.028.782 FMX-DONGLE-RNAC Key for RNAC version V1.10 ROM
* Follow the Installation instructions for the FMX-DONGLE-RNAC
* The FMX-DONGLE-RNAC manual can be found at: [www.us.boschsecuritysystems.com](http://www.us.boschsecuritysystems.com) in the product catalog under power supplies or <https://tinyurl.com/y5kz4mb9>
* The FMX-DONGLE-RNAC is free of charge and only one is needed per technician.

Warning: Proper operation of the panel must be verified after any programming change per NFPA requirements. Perform a full system fire test.

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