

#### Issue Severity:



**High:** Act immediately



**Medium:** Bosch Security Systems, Inc. strongly recommends you take the action(s) described below.



**Low:** Advisory

#### Products Affected:

DX4010V2 USB/Serial Interface Module

### 1.0 Issue

The mini-CD Version 1.0 that shipped with **some** DX4010V2 USB/Serial Interface Modules is not readable. You cannot install the module's drivers successfully when using an unreadable CD.

### 2.0 Resolutions

- The DX4010V2 driver installs automatically when installing RPS v5.11. If you already have RPS v5.11 installed, no further action is needed.
- If necessary, you can also download the driver from the Bosch Security Systems, Inc. Web site:
  1. Go to <http://www.boschsecurity.com>.
  2. Use the links on the left side of the Web page to open your country's home page.
  3. In the **Online Catalogs, Product Data, or Product Catalog** list, click **Intrusion Alarm Systems**.
  4. On the right side of the Web page, perform a search on **DX4010V2**.
  5. Click to open the **DX4010V2** product Web page.
  6. Select the **Software** tab.
  7. Click to download the **DX4010V2 USB Driver**.
  8. Install the driver.
- The problem is resolved on CDs labeled **Version 1.01**, as shown below.



