B444-xx media

[B444 media](#)

B444-G compatibility with control panel/firmware versions

Technical Service Note - August 2022

Effects the following products

– B9512G/B8512G
– B6512/B5512/B4512/B3512
– D9412GV4/D7412GV4/D7212GV4
– B450
– B450-M
– B465
– B444-G

Issue 1

Cellular libraries were updated to a higher version to support this cellular module and require compatible firmware versions for the connected control panel, B450 module or B465 module.

Resolution 1

Before inserting the cellular communication module shipped with this Technical Service Note, verify your control panel or module is using the latest firmware version as shown in the table below. Update your control panel or module firmware immediately before inserting the cellular communication module.

Notice!

ⓘ If you insert the new version of the cellular module without having the proper firmware installed on the control panel or module, the communication module will not operate properly.

Caution!

⚠ Activate the cellular module SIM card before inserting. Failure to do so might result in failed communications to the control panel/module. Upon first power-up of the cellular module, it might take up to 15 minutes for the activation process to be completed.

Control panel/module	Compatible firmware version
B9512G//B8512G B6512/B5512/B4512/ B3512 D9412GV4/D7412GV4/ D7212GV4	[1]Version 3.13 or higher
B450	[2]Version 3.13 or higher
B450-M	[2]Version 3.13 or higher
B465	[1, 2]Version 2.13 or higher

[1]To find the version of firmware in the control panel or B465 using RPS

1. Connect to the control panel or B465.
2. View the Panel diagnostics.
3. Using a keypad, access the Installer menu and then view the Versions.

[2]To find the version of firmware on the B450/ B450-M/B465 using TeraTerm

1. Connect a Bosch recommended USB cable such as the B99 USB Direct Connect cable (P/N: F.01U.278.853) to the B450/B465 model.
2. Launch a supported communication program (Tera Term or Hyper Terminal).
3. Login and verify the firmware version.

For more information, refer to the installation instructions of the B450/B465.
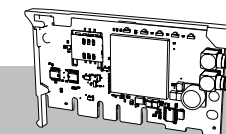
Notice!

ⓘ Refer to the B450 compatibility table found in the *CONETTIX Plug-in Communicator Interface (B450) Quick Start Guide* for detailed control panel compatibilities.

Certifications

Region	Agency	Certification
Europe	SDoC CE	
Brazil		12689-23-02045
Singapore	IMDA	S3996-23

CONETTIX Cellular Communicator

B444-G

Technical service note

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