



Activation site 3.21



en Release Notes

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1 History

Release	Release Date	Release Comments
3.21.22475	2019-10-23	<ul style="list-style-type: none"> Fixed: Activation site is not showing site information correctly, because commercial typenumbers are present which are End of Sales. Fixed: Website gives the feeling that Admin user can change his rights.
3.20.21420	2019-06-13	<ul style="list-style-type: none"> Fixed: Subdealer information not correctly displayed.
2.81.19408	2018-12-03	<ul style="list-style-type: none"> Fixed: Overview page does not show correctly display activated licenses. Fixed: System overview is not correctly displayed.
2.80.19689	2018-11-06	<ul style="list-style-type: none"> Fixed: description of DCNM-LSYS is incorrect.
2.72.19408	2018-09-26	<ul style="list-style-type: none"> Fixed: Some CSO's cannot login on Activation site.
2.71.18846	2018-07-16	<ul style="list-style-type: none"> Fixed: Admin user cannot manage the users.
2.70.18617	2018-05-23	<ul style="list-style-type: none"> Updated website to comply to General Data Privacy Regulation. Fixed: Activation with diacritical (nonstandard ASCII) characters are not accepted Manage licenses is only visible when the user has Technican rights Fixed: firstname and lastname of changed user are not properly updated.
2.10.13828	2016-12-05	<ul style="list-style-type: none"> Fixed: Login information is shown multiple times on the activation site when French language is selected
1.80	2016-01-21	<ul style="list-style-type: none"> Removed the manage webcasting page Manage licenses is only visible when the user has Technican rights Solved DCNM-WAP cannot be licensed by organization if it was licensed by other organization previously.
1.70.8877	2015-09-15	<ul style="list-style-type: none"> Solved bugs
1.60.8660	2015-05-30	<ul style="list-style-type: none"> Inform CSO and Dealers about Software maintenance expiration via email Extended activation site with pagination Extended activation site for DICENTIS wireless
1.51.8300	2015-03-11	<ul style="list-style-type: none"> Updated landing page to suit both Conference as Dispatch
1.50.8039	2015-01-28	<ul style="list-style-type: none"> Extended Manage dealer functionality Extended Manage users functionality Support licenses for DICENTIS Wireless
1.40.7477	2014-11-27	<ul style="list-style-type: none"> Improved login behavior for RSO
1.30.7014	2014-10-20	<ul style="list-style-type: none"> Added functionality to give Dealers and overview of installed systems Combined Activate, Repair and Return into one webpage Added functionality to create sub-dealers (for Dealers)
1.20.6048	2014-07-22	<ul style="list-style-type: none"> Solved bugs

2 GUI languages

	ar	de	en	es	fr	fi	id	it	ja	ko	nl	pl	pt	ru	th	tr	vi	zh-CN	zh-TW
Licensing website		•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	

3 Known issues

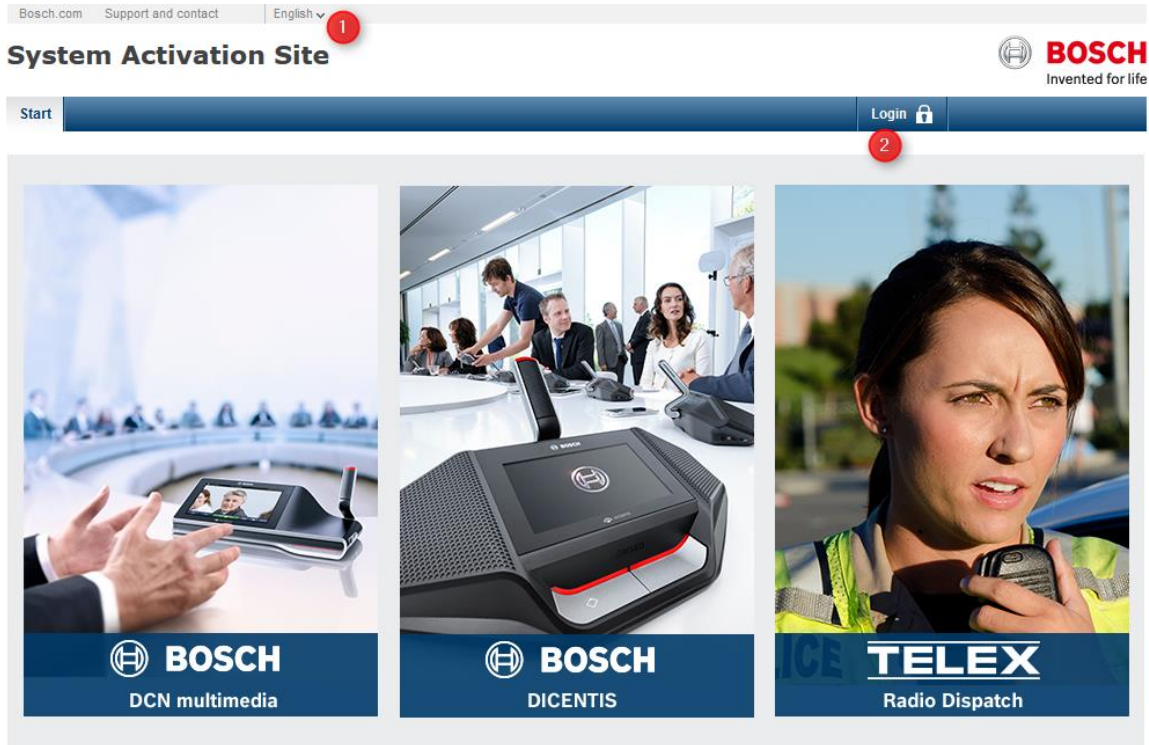
none

4 System activation site

The activation website (<https://licensing.boschsecurity.com/StartPage.aspx>) main functionality is to activate licenses.

Next to this it also provides the user

- An overview of received (activated and not activated) licenses
- The possibility to create and maintain users
- The possibility to create and maintain (sub) dealers



1. Select the required UI language
2. Login with your username and password.

Note: If you lost your password, you can get a new one via the Login menu.

The following paragraphs will describe the functionality of the website.

4.1 Overview page

The Overview page is the default landing page after login and displays the activated and not activated activation IDs which are delivered to your organization.

System Activation Site

Overview Manage users Manage dealers trainingUSA

Search for Orders

Enter the search text Search For Sales order Search

Sales order	Dealer	Location	Customer	City	Activation ID	Activation date
> 7389test1	Training USA				cf59-829d8-a3494-9af8a-54c7c-feb02-aa070	
> Test System Hans Maas	Training USA	> Eindhoven	Hans Maas	Eindhoven	0c9e7-4ad01-3740-7938d-4dc99-3d993-9f850	2015-09-15
> test1.7	Training USA				d9528-05d51-a3446-19e39-14073-512a6-2405a	
> test remove license from dead wap	Training USA				037f4-e5e2b-224f6-6b6cd-af208-a1d7b-3ea80	
> SjackWAPtest	Training USA				c3b9d-a77cb-ac4f9-2a22a-7204a-554a5-c3230	
> Colombia3	Training USA				49418-8e61e-0e4c1-a9acd-84f89-7e06e-9f285	
> Colombia2	Training USA				241ae-9fbee-0a40e-3b859-f2374-ecd18-d7612	
> Colombia1	Training USA				ac7ae-455f0-4d4b2-1af6f-e8be2-b90a1-df452	
> test	Training USA				36f1b-8e838-924e4-09187-d1a00-a81ee-b2932	
> test	Training USA				561ab-cbede-584cc-78b36-e127d-ae06e-81591	

- The overview page which lists all Activation IDs which are assigned to your organization (or your Dealers)
 - The Manage user page which allows the user with Admin rights to manage the users and user rights of the page
 - The Manage Dealers page which allows the user with Admin rights to manage the (sub) dealers of your organization
 - Displays your username
- The order number link provides the possibility to display the order details (4.1.3)
 - The location link provides the possibility to display system details (4.1.4)

4.1.1 Search for Orders

From the overview page users can search for existing orders using the Search for Orders field. To search for an existing order, do the following:

- In the Search for Orders field, enter the order number.
- From the Search For drop down menu, select Order number.
- Click Search

You can also search for orders using the:

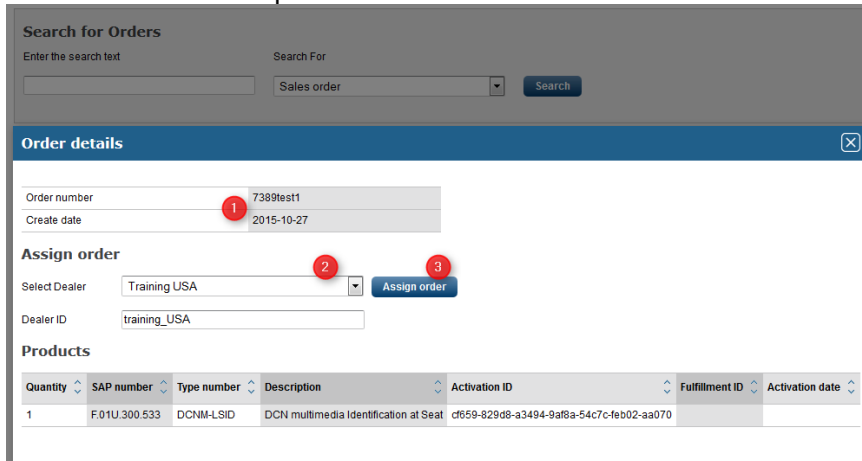
- Dealer (this is the Dealer ID; the SAP number)
- Customer
- Fulfillment ID (for DICENTIS Conference System this starts with FID, for DICENTIS wireless this is the MAC MAIN / MAC OMNEO of the DCNM-WAP)
- Location
- City

4.1.2 View all Orders

The pagination function (7) allows the user to view all orders in small groups orders.

4.1.3 Display order details (and assigning an order to a dealer)

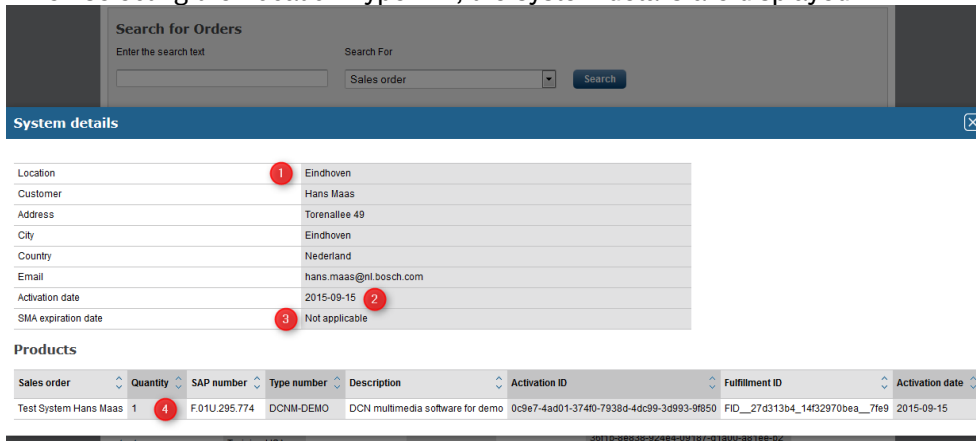
When selecting the Sales order hyperlink (4), the order details are displayed like order number, create date and which products it contains.



1. The ordernumber and create date are displayed.
2. The user with logistic rights or admin rights can assign an order to a (another) dealer by selecting the dealer from the list
3. And press assign order

4.1.4 Display system details

When selecting the Location hyperlink, the system details are displayed

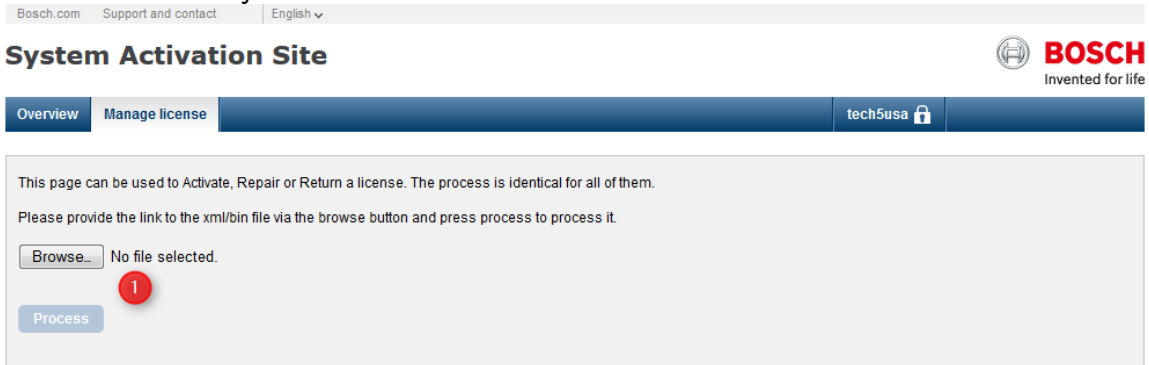


1. The location where the system is installed is displayed here
2. The date when the system license was activated
3. The expiration date of the Software Maintenance Agreement. When the system does not have a valid SMA, it cannot be updated to the most recent software.
4. A system can contain multiple orders (licenses can be added at different moments in time). All licenses which have been activated on the system are listed here.

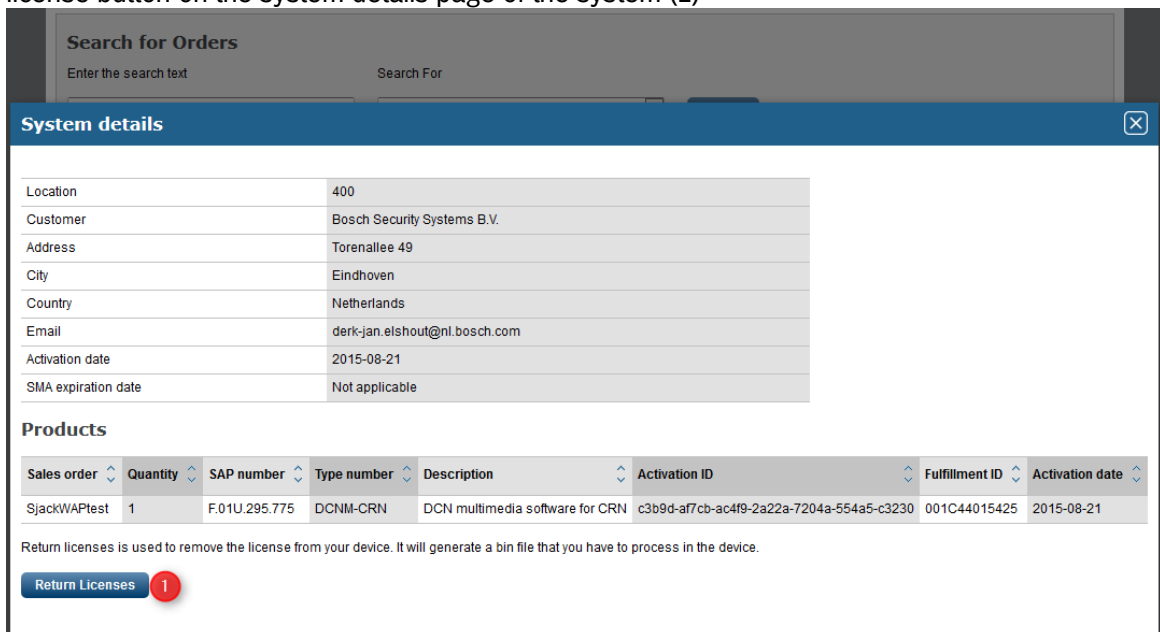
4.2 Manage license (Technician user)

The Manage license page allows you to activate, return and repair fulfillments
 Technician rights are required for these activities (The admin user has the rights to assign technician rights to a user on the Manage users page)

1. Browse for the Request file to start process the request file generated on the DCN multimedia system or Wireless Access Point



For the DCNM-WAP the returning of the license is started on the website by selecting the return license button on the system details page of the system (1)




4.3 Manage users (Admin user)

The user with admin right has access to the Manage users page.

Manage users allows you

- to create user accounts for technicians so they can access the website and activate licenses.
- To change the First name, Last name and email address of all users.
- To delete Technicians which have not activated a license.

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System Activation Site  **BOSCH**
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Overview **Manage users** Manage dealers trainingUSA 🔒

This page allows you to manage the users of the System Activation Site, by creating Technicians and modifying the Logistics and Admin user.

A user with Technician rights is able to access the website and manage licenses (activate, return and repair licenses).
 A user with Admin rights is able to Manage users and Manage dealers.
 A user with Logistics rights receives the e-license emails from Bosch and is able to assign orders to dealers.

1 [Create Technician](#)

First name ▾	Last name ▾	User name ▾	Email address ▾	Admin ▾	Logistics ▾	Technician ▾	
DJ	Elshout	trainingUSA	derk-jan.elshout@nl.bosch.com	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	> Edit 2
dj1	elshout	logisticsUSA	derk-jan.elshout@nl.bosch.com	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	> Edit > Delete 3
dj3	elshout	tech5usa	derk-jan.elshout@nl.bosch.com	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	> Edit > Delete
barry	luz	barry1	barry.luz@us.bosch.com	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	> Edit > Delete
Antony	Chliaropoulos	Antony	Antony.Chliaropoulos@us.bosch.com	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	> Edit > Delete
Paul	Carelli	Paul	Paul.Carelli@us.bosch.com	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	> Edit > Delete
Johnson	Knowles	Johnson	Johnson.Knowles@us.bosch.com	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	> Edit > Delete
7389_Test	Desai	7389_test	sateesh.desai@in.bosch.com	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	> Edit
Jim	Heasman	James	external.Jim.Heasman@nl.bosch.com	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	> Edit > Delete
Admin	Technician	Admin_Tech	Derk-jan.elshout@nl.bosch.com	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	> Edit

1. Use the Create Technician button to create new Technicians
2. Use the Edit button to change settings of a user
3. Use the Delete button to delete Technicians.

Note:

If a user has activated a license in the past, then the user cannot be deleted.

The workaround:


- Change the email address of this user to your own email address (after changing the email, a new password is sent to the new email address)

4.4 Manage dealers (CSO / RSO)

This page allows the RSO or CSO MKR to have an overview of the dealers, admin rights are required for this.

1. Select the Dealer ID to change or complete the Dealer details

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Overview Manage users Manage dealers etd5ein7

This page allows you to manage information of your dealers.
It allows you to change the dealer information like name and email addresses by selecting the link of the Dealer Id.

Dealer ID	Dealer name	Admin user name	Admin email	Logistics user name	Logistics email
> 19012375	AUVICOM NV	auvicomnadmin	ramesh.venkatappa@in.bo sch.com	auvicomnlogistic	ramesh.venkatappa@in.bo sch.com
> 19012119	AV LINE BVBA				
> 19035855	AV Studio				
> 19042634	BIS BELGIUM				
> 19012418	CEBEO NV				
> 19036389	Challenge Partners sprl - b vba				
> 19011647	CHALLENGE PROJECTS SA-NV				
> 19012190	CIVATEL SPRL				
> 19012339	COFELY FABRICOM				
> 19011516	COLRUYT GROUP SERVI				

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Overview Manage users Manage dealers etd5ein7

Edit dealer

* Mandatory field

Dealer ID: 19012119

Dealer name * AV LINE BVBA

Admin details

the admin user will be able to create technician accounts in the created dealer.

First name *
Last name *
Email *

User name: A19012119

Logistic details

The logistic user receives the e-license emails from Bosch and is able to assign orders to dealers.

Check this if logistic user is same as admin user. Uncheck to create new logistic user.

First name *
Last name *
Email *

User name: L19012119

Save Back

1. Modify, if necessary, the Dealer name
2. Complete the Admin user details
 - o Firstname, Last name and email;
 - o The combination of First name, Last name and email must be unique.
 - o the Dealer admin is the person who has the right to create technician accounts and manage the users of the dealer

3. Complete the Logistic user details
 - a. Firstname, Last name and email
 - b. The combination of First name, Last name and email must be unique
 - c. Logistic details (the Dealer logistic user is the person who receives the emails with the activation ID's and has the right to assign orders to sub-dealers)
4. If the Logistic user is the same as the Admin user, you can check this box
5. Use the Save button to complete the process

4.5 Manage dealers (Dealer)

This page allows the Dealer to have an overview of their (sub)dealers, admin rights are required for this

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Overview **Manage users** **Manage dealers** trainingUSA

This page allows you to manage information of your dealers.
It allows you to create dealers using the create dealer button.
It allows you to change the dealer information like name and email addresses by selecting the link of the Dealer Id.

1 Create dealer

Dealer ID	Dealer name	Admin user name	Admin email
> 12345 2	Dealer North	JDoe	JDoe@DealerNorth.com
> 6109	Apoorva		
> hari&krishna	hari&krishna	hari1	derk-jan.elshout@nl.bosch.com

1. Create new (sub)dealers, via the Create dealer button
2. Edit dealer details via the hyperlink in the Dealer ID column

The RSO / CSO user with admin rights does not have the possibility to create new dealers.

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Overview **Manage users** **Manage dealers** trainingUSA

Create dealer

* Mandatory field

Dealer ID * **1**

Dealer name *

Admin details

the admin user will be able to create technician accounts in the created dealer.

First name * **2**

Last name *

User name : *

Email *

3 Create dealer Back

1. The Dealer ID must be unique in the system (if someone else has already used that ID, then a notification will be given and you need to change it)
2. Enter the information of the admin user of the sub-dealer. This user will have the rights to create Technician users in his organization to activate licenses.
3. When all information is correctly entered the Dealer can be created using the Create dealer button.